

## Vespra Hills Golf Club

# Member Handbook 2020

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"A Unique Concept In Private Golf"

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## HISTORY OF VESPRA HILLS GOLF CLUB

The land which is the core of our property was once the home of the Pratt family. The Homestead 9 is so named because it is where Mac's wife, Beth Frost (nee Pratt) grew up. Mac and Beth's daughter, Cinder, manages the golf club today. Fred and Pearl Pratt farmed the 100 acres of the "Homestead 9" and Fred purchased another 170 acres behind that (now parts of the Sand Hills and Still Valley nines) and put it in Beth's name when she was a small child. That property has remained in the family's hands to this day.

When time permits, Beth can be counted on to regale us with stories of life on the "old home place". We hope to capture some of these to share with our members as we carry on enjoying the land as we know it now.

When Mac designed and began working on the golf course, he bought back the "front field" which had changed hands, and a property on either side of the original Pratt place, and began construction of the Sand Hills and Homestead nines. When his health deteriorated in 2002 his daughter Cinder stepped in to oversee the design and construction of the Still Valley nine, the Pro Shop, and in the 2010 season opened the new clubhouse on the hill. With a loyal and talented staff to support her efforts the "family business" has a warm welcoming atmosphere at Vespra Hills.

Our membership has grown each season and all our members are welcomed as part of our growing "extended family". With the passing of time we have preserved the family's traditional approach to "Private a-la-carte" golf as well as some new membership options which have come into place as we get to know more about current trends in golf, and in our local marketplace.

# COURSE RATING & SLOPE

#### Homestead / Sand Hills

Tee Deck	Men / Ladies	Men / Ladies
IV	71.7 / 77.3	135 / 139
Ш	69.2 / 75.2	124 / 135
II	67.1 / 71.7	118 / 129
I	64.3 / 68.9	114 / 118

## Sand Hills / Still Valley

Tee Deck	Men / Ladies	Men / Ladies
IV	73.1 / 79.1	137 / 145
III	70.2 / 76.7	128 / 141
II	68.8 / 73.5	123 / 134
I	66.0 / 68.9	117 / 118

## Still Valley / Homestead

Tee Deck	Men / Ladies	Men / Ladies
IV	72.4 / 78.6	135 / 142
III	70.4 / 76.1	127 / 143
II	68.3 / 73.2	122 / 136
I	65.5 / 70.2	116 / 123

## CONDITIONS OF MEMBERSHIP

- 1. Members assume no financial responsibility for the operation of the Club and agree to pay fees and dues as set out.
- 2. Members agree to pay for all charges incurred by them and their guests at the Club. The Member also assumes responsibility for damages (i.e. cart damage) for themselves and their guests.
- 3. Memberships are not transferable, and Entrance and Annual fees are non refundable if the member resigns from the club.
- 4. Members and their guests will abide by the dress codes and observe the rules of the Club.
- 5. Management shall have sole right to terminate any membership upon a pro rata refund of annual fees paid. Upon termination, entrance fees (that have been paid in full) would be refunded on a pro rated basis up to the end of the fifth year of Membership including the year in which the entrance fee was paid. No refund will be made if the member abandons /"resigns" membership.
- 6. For the application of charges made at the Club, all members must present a valid VISA, MASTERCARD, DEBIT or GIFT CARD at the point of sale for any transaction along with their member card. Members may put money "on account" (up to a \$1000.00 maximum) or use The Moneris Vault to draw from during the season. Any balance remaining in the "cash account" at the end of one season will simply remain on account to be used by the member during the following season at Vespra Hills.
- 7. "Member Game Fees" for Vespra Hills members are \$48.00 on weekdays weekends and holidays.
- 8. EACH MEMBER MUST RE-APPLY BY JANUARY 15TH EACH YEAR OR MAY BE DEEMED TO HAVE RESIGNED WITH A NEW ENTRANCE FEE REQUIRED TO REJOIN.

Members are responsible for keeping their membership in an active status and in good standing. Effective August 2018 - Members wishing to change their membership type may be subject to a \$75.00+HST administration fee.

10. The Club officially opens and closes May 1st and October 31st each season.

\*Conditions of Membership taken from the New Membership Application Form and Membership Renewal Forms.

## RATES & FEES

#### **MEMBERSHIPS**

A La Carte \$1075

\$3600/to join \$1075/year \$48/18 holes - Game Fee \$28/9 holes - Game Fee

> Week Day \$2675

\$3600/to join \$2675/year No Weekly Game Fee \$48/18 holes - Weekend/Holiday Game Fee \$28/9 holes - Weekend/Holiday Game Fee

**7 Day** \$3275

\$3600/ to join \$0 Game Fee Play Anytime

Try & Buy \$300

\$3300 (To join after 1st season) Yearly fee option: (7 Day, Weekday or A La Carte)

#### **ASSOCIATE MEMBERSHIPS**

Junior Associate \$375

Ages 9-18
7 Day
Must be sponsored by a full golfing member

Intermediate

\$1550

Ages 19-28 7 day Must be sponsored by a full golfing member

Social Membership \$100

\$0 with member sponsorship Grants access to dining room Does not include golfing privileges

## **REGULATIONS & GUIDELINES**

The following policies are designed to produce a club atmosphere that serves the needs of our members in a courteous and efficient manner. Please take a few minutes to read and digest them. This will help to make things run smoothly during the season.

#### **MEMBER CARD**

"Don't leave home without it!" Your membership card, that is.

Members must present their membership card and register in the Pro Shop before each game. Each member must present his/her own card. If the member has guests, he/she should not register for golf until the guests are all present in the Pro Shop. Members will also present their membership card before ordering food or beverages. Lost or stolen cards are subject to a card replacement fee of \$15.00 + HST.

#### **GUESTS**

There is no limit on the number of times a member may bring the same guest. A member may bring a maximum of 3 guests at a time, unless they have arranged in advance, such as for a member hosted shotgun event. Please be available to meet your guests when they arrive. Members are ultimately responsible for their guests. Guests will be able to buy merchandise in the Pro Shop as well as pay for their game fees and rental carts by use of their personal Debit, Visa, or MasterCard once the member has signed them into the system using their member card. Members please advise guests of our dress code, as well as informing them that they will not be able to use the driving range or the golf course until a hosting member has arrived and signed them in.

#### SPECTATORS & WALK/RIDE ALONG GUESTS

For safety and liability reasons "Spectators and Walk/Ride along" guests are not permitted on the course except by prior clearance and the signing of a waiver for liability.

#### **JUNIOR GUESTS**

Juniors are 17 years of age and under (proof of age I.D may be required). Juniors' guests may play if accompanied by a member. Juniors may NOT operate power carts.

#### JUNIOR ASSOCIATE GOLF

We now offer opportunities for a Junior aged 9 to 18, (the age of a Junior as of May 1st of any season will be considered their age for that season) who are sponsored by an adult playing member of Vespra Hills Golf Club; to qualify for "course ready status". Course ready status allows a Junior Associate to play on their own or with 1 (one) Junior guest. Additional Junior Associates details are available on the website or at the office.

#### STARTING TIMES

Starting times can be reserved for any day of the week. A member can book a time in person, call in for a starting time, or book a time online. Bookings can be done after 12 noon, five days before the desired time, e.g. after 12 noon on Tuesday for Saturday, after 12 noon on Wednesday for Sunday. The Club reserves the right to add players to make up foursomes. This will apply to member "walk-ins" as well. We do not book consecutive groups on one booking. All groups should have equal access to the tee. In the event that there is a special circumstance, consecutive bookings may be approved by Vespra Hills Management. There must be a Vespra Hills or Spring Lakes member in each foursome. Please have your member # and names of your guests you'll be bringing available when you call for your time. A Member may only book two starting times per day. We do not book times for a single player.

#### PRACTICE AREAS

Guests who are registered to play golf may use the practice areas with the host member before teeing off. Spectators or non-registered guests are not permitted on the driving range. This applies to family guests as well. Vespra Hills members may use the driving range at anytime that it is open. Vespra Hills members may use the driving Range at Spring Lakes only when warming up for a round of golf. Players may not practice or hit extra balls on any regular fairway, bunker, green, or lawns around the Pro Shop. Practice must be confined to the designated practice areas. Range balls are provided for

use only on the range and the chipping green. The Driving Range will be open 1/2 hour before the first tee-off time. The range may be closed one or two mornings per week for maintenance. The range will close 1/2 hour before dark to allow for final pick-up of balls for the day.

MEMBERS MUST CHECK IN WITH THE PRO SHOP TO LET US KNOW IF YOU ARE GOING TO THE RANGE.

#### JUNIOR PRACTICE

Members may bring Junior guests to use our practice facilities at designated times (to be posted in the Pro shop). Parents (or mentoring adult members) must remain with, and are responsible for these Juniors while they are on the property. Some new range privileges will apply for those Juniors who have "course ready status"

Dress code does apply to Juniors.

#### **POWER CARTS**

Cart drivers must have a valid driver's license. Juniors may NOT operate golf carts at any time. Members are responsible for, and will be charged for all damage to carts assigned to them or their guests, any injuries resulting from cart operation, or damage to the course or property of the club resulting from the use of a cart. No more than 2 golf bags will be carried on 1 power cart, and no more than 2 people may ride at one time. Keep power carts on cart paths near all greens and tees. Please keep carts out of the fescue grass. Power carts may not be used to go to the practice area after a round. Our staff will be happy to give you a ride to the range and back up to the Pro Shop when you're finished. Power carts must be returned to the Pro Shop area before dark. If necessary, our staff will go onto the course to retrieve carts if the players have not returned carts as darkness approaches. Under no circumstances may a pull cart be towed by a power cart. Pull carts are available at no charge at the Pro Shop.

#### SPEED OF PLAY

Members should attempt to play fast enough to keep up with the group ahead without crowding or hitting into them. We suggest you play "Ready Golf". After putting out do not linger at the green to mark your scores but proceed to the next tee and hit when ready if the group ahead is clear. The golfer who is "up" is the one who is ready to hit, not necessarily the one with the lowest score on the last hole. If there is an open hole ahead of you and the group behind you catches up, stand aside and allow them to play through, and don't start again until they are clear, (This applies even if it is a twosome or single that catches up.) A foursome should play 18 holes in no more than *cont'd* 4 hours and 15 minutes. Twosomes or single players should not expect to play through multiple foursomes at busy times when the field is full, provided that the foursome is keeping up with groups ahead, as outlined above.

#### **RAIN CHECKS**

If rain causes an 18 hole round to be given up after 9 holes or less have been played, a rain check for 9 holes will be issued. If a player does not tee off, but has already signed in, a rain check for 18 holes will be issued. Rain checks do not apply to prepaid members.

#### PLEASE "KEEP IT BEAUTIFUL"

Repair ball marks on greens.

Repair all divots

Avoid scuffing the greens. (Always pick up your feet)

Don't use your putter to "scoop" the ball out of the cup

Please take care when replacing flags.

Don't take multiple divots or practice swings on the tee

Rake sand bunkers and place (not throw) the rake into the bunker. A 90 degree angle from the less steep edge is the best placement.

#### DRESS CODE REGULATIONS

The golf attire that Members and their Guests wear for playing or practicing golf directly influences our club's image, atmosphere, and culture. Vespra Hills is a progressive club that thrives on its relaxed atmosphere while maintaining a healthy respect for the game. We expect our Members and Guests to dress and act in a way that does not offend your fellow members. Typically, clothing that is for sale in the

Golf Shop, or current PGA/LPGA Tour fashions would be considered good examples of how to dress for your round of golf.

"Smart Denim" pants may be worn in the Clubhouse and on the adjacent patios, but not on the Golf Course or Practice areas. Vespra Hill reserves the right to refuse privileges if a persons attire is not in keeping with Vespra Hills standards.

Members are reminded that they are responsible for the dress code violations of their Guests.

#### **SOFT SPIKES**

Only soft spikes are allowed on the course. Golf shoes are available for sale in the Pro Shop. Please, no golf shoes in the Dining Room after 5pm. Take care at all times to brush the grass, etc off your golf shoes before entering the building.

#### **CELL PHONES**

As a courtesy to all members and guests of the club, cell phones should be turned off when on the golf course, or in the Dining Room. If it is absolutely necessary for you to be "on-call", please use the vibrating feature and don't raise your voice when responding to the call. Please, be aware of and considerate of those around you.

#### **DESIGNATED NON-SMOKING**

All Vespra Hills buildings are designated Non-Smoking. An area with patio tables and chairs has been provided to the west side of the clubhouse on the lawn for smokers.

Please be very careful when smoking on the golf course.

#### **COURSE OPENING TIMES**

Refer to your Pro Shop notice board, website and email news-letter for changes to starting times throughout the season.

#### PRO SHOP/PRACTICE FACILITIES

The Pro Shop & Practice area will open 30 minutes before the first tee time. When registering for golf please read the daily notices near the Pro Shop desk. Merchandise will be available, and we would like to remind members that clubs or any other merchandise not stocked may be ordered.

#### LESSONS BY THE PRO

Members may book lessons with our Pro's in advance (the day before or earlier). Lessons must be booked with our Pro's either by email: <a href="mailto:chris@vesprahillsgolfclub.com">chris@vesprahillsgolfclub.com</a>, or <a href="mailto:ben@vesprahillsgolfclub.com">ben@vesprahillsgolfclub.com</a>, through the website or in person at the Pro Shop counter. Lesson rates for a variety of styles and durations are available. All lessons must be paid through the Pro Shop. Failure to abide by this policy will be done at the members' own risk. Cash or E-transfers are not accepted for lessons.

#### ON COURSE WASHROOMS

Washroom/rain shelters are available on the 4th tee Sand Hills, 5th tee Homestead, and 4th tee Still Valley. These facilities will automatically lock approximately 3 1/2 hours after the last 18 hole tee off to discourage vandalism. You'll be able to release the lock to get OUT but not IN after that time.

#### **SNACK BAR SERVICE**

Light meals such as sandwiches, hot dogs, sausages, light breakfast items, coffee and juice will be available in the Pro Shop and on the adjacent patio daily. Opening 1/2 hour before the first tee time until 6pm. After 6pm all beverages can be bought at dining room bar. Casual and formal menu options are available from 11am to close in our members' dining room in the clubhouse.

#### **SPOUSAL PRIVILEGES**

A member's spouse is a guest, and has no membership privileges. If a members' spouse would like to be able to use the food and beverage facilities independently, they should consider a "Social or Associate Membership". Details are available at the office or on our website.

#### **CLUB STORAGE**

The club storage area is strictly STAFF ONLY. We do not re-charge batteries for electric walking carts. We have limited spaces to store carts at \$225/season. Regular club only storage is \$125/season and clubs on cart \$225/season.

#### CANCELLATION/NO SHOW POLICY

Non-weather based cancellations must be made no less than 24 hours prior to the booked tee time. Voice and/or email messages will not be accepted as a form of cancellation. Vespra Hills understands that last minute situations arise and will be considerate of these. We ask that a phone call is still made as a courtesy to your fellow members.

NO SHOW FEE IN EFFECT: The Main Reserver will maintain full responsibility for the reservation. Should the group not show, or if a reservation is made for more players than the amount that show up to play, the No Show Fee of \$88.00 plus HST per missing player will be billed to the Main Reserver.

#### LOCKER RENTALS

Please enquire at the office for availability, sizes, and fees for seasonal locker rentals for members, and daily locker rentals if desired for guests.

#### MEMBERSHIP RENEWAL

Membership renewal forms for the following year will be available during the month of October. Renewals and post dated cheques should be returned by January 15 as stated on the renewal form. Members not returning renewals or indicating their intentions by this date may be deemed to have resigned.

Members wishing to change their membership type after March 31 may be subject to a \$75.00 +HST administration fee (Effective August 2018). Membership changes will be prorated on a biannual basis only. Members are responsible for keeping their membership in an active status. No reminders will be issued in advance of these dates.

For renewing members with outstanding entrance fees, these fees are due on the anniversary of the date of joining. Members are encouraged to ensure their entrance fee status is up to date to remain in good standing.

#### **EXPULSION AND SUSPENSION OF MEMBERSHIP**

If a Member or guest, at any time, does not comply with the rules and regulations of the Club as are in force, or if the conduct or behaviour of any such person, whether inside or outside the Club, is in the opinion of the Club, injurious or detrimental to the character, reputation and image of the Club and its Members, the Club may call upon the Member to resign.

If the member refuses to resign within seven days of a request to do so, the Club may expel the Member and upon expulsion shall cease to be a Member of the club and the Membership shall be forfeited.

Instead of calling on the Member to resign, the Club may, at its discretion, suspend the offending member from use of the Club and from all of the rights and privileges of Membership for such a period as determined by the Club.

It is specifically provided and acknowledged that non-compliance with the rules and regulations of the Club shall be cause for the Club to expel or suspend the member.

#### **HOLDING POLICY**

Effective February 2014, our holding policy has changed. Holding Policy is only available for members who have paid their entrance fee in full. For more information, please refer to our website or ask in the main office.

#### END OF DAY

The Golf Course is closed for play 2.5 hours after the last available tee time. You may be asked to end your game early and come in from the golf course if you are still on the course beyond this time.

#### **MONERIS VAULT**

Vespra Hills will now be processing money on account purchases for our members through The Moneris Vault. Members can set up an account that is linked to your

credit card with a limit set by you and payments are processed by Vespra Hills on a monthly basis. Your member card is linked to your account and can be used for making purchases for green fees and merchandise in our Golf Shop and food & beverage in our Dining Room. Sign up forms are available in our Office. Contact nancy@vesprahillsgolfclub.com for more information.

#### ADDING CASH TO A MEMBER ACCOUNT

\*\*\*OPTIONAL\*\*\* If they wish to do so, a member may add up to \$1000 to their credit/debit card at the Office or Pro shop P.O.S, which we will hold on account at the Club. All members must present member card for a 'money on account' transaction. Subsequent transactions will be drawn from that account until it reaches \$0 at which time they may either bump up the balance again, or switch to using their debit/credit card. This money on account may be used for golf, merchandise, or in the food and beverage areas.

#### **SPRING LAKES ACCESS**

Our members will be permitted to use the facilities at Spring Lakes Golf Club in Stouffville, upon presentation of their membership card from Vespra Hills, and Visa or MasterCard. A visiting member will be charged a "guest" game fee for their golf. Starting times for weekend at Spring Lakes can be made two days in advance after 12 noon. Spring Lakes does not take starting times during the week. They do not offer 9 holes fees before 3:30pm, and only on weekdays. We ask that you avoid visiting Spring Lakes on Fridays, since that is their busiest day.

#### **DINING ROOM**

Please refer to our website and notice boards for Dining Room hours of operation, dress codes and reservations. Please inform the Dining Room in advance if possible for reservation of group over 8 guests. Our Dining Room menu is able to accommodate dietary concerns and restriction. Please ask your server for details on these items.

Thank you for reading these regulations and guidelines.

#### MUSIC ON THE COURSE

Members and guests are welcome to enjoy music on our Golf Course. However, we request that Members and Guests use discretion to respect the needs of others who may not wish to hear music on the Course and manage the volume of their device accordingly. All Members and Guests should be mindful of areas on the course where your music can be easily overheard by other golfers.

### **GOLFER SAFETY & ETIQUETTE**

#### SAFETY IS A PRIORITY

At Vespra Hills Golf Club we are committed to the prevention of golf ball injuries while fostering good relations between members and on-course staff. We need your help to ensure a safe environment for you to enjoy and for our workers who maintain the golf course.

#### FOR EARLY MORNING GOLFERS

Our Maintenance Staff begins work early in the morning and they are committed to providing a quality product for your golfing enjoyment. In order to accomplish this task, our greens mowers and hole changer need to work efficiently and stay ahead of the players. If you are an early morning golfer and you encounter our staff cutting a green or changing the flagstick location for the day, we ask that you have some patience, wait a few moments, let them finish their task and move out of the way.

Do not hit onto the green if the flagstick is out.

Once our workers are out of the way or have waived you up it is safe to hit on to the green.

#### **DURING YOUR ROUND OF GOLF**

Maintenance equipment and workers have the right-of-way on the golf course. The equipment operator will stop the machine and wait for your shot. If there seems to be some confusion, please wait for the worker to wave for play to continue or move away from the area.

#### YOU NEED TO KNOW

Golfers may be held responsible for any personal injury or damage to equipment and property (Vespra Hills or privately owned) as a result of not adhering to these safety procedures.

#### SAFETY TIPS

If at any time you or another member of your group loses control or sight of a shot, warn others by shouting, fore. If you hear someone yell *fore*, take appropriate steps to protect yourself as quickly as possible. Always stand well behind the person hitting their ball. Know your clubs. Take the time to know how far you tend to hit a ball with each club in your bag. Do not hit until the group ahead is safely out of range

#### **WEATHER SAFETY**

For your safety, we ask that you exercise caution at all times. The sounding of the air horn will indicate approaching inclement weather.

PLEASE SEEK SHELTER IMMEDIATELY UPON HEARING THE AIR HORN

During inclement weather and lightning risk the following areas should be avoided

-Bodies of Water
-Golf Carts
-Open Areas
-Isolated Trees
-Wire Fences
-Hilltops & High Places

Please be advised that under wet conditions the ground may become slippery and appropriate precautions should be taken.

#### MEDICAL EMERGENCY

In the event of a medical emergency dial 911.

If you call 911 please inform Pro Shop staff of arriving Emergency Personnel.

Automatic External Defibrillator is on site in office hallway.

#### **FIRE EMERGENCY**

In the event of fire please call 911 and proceed to the nearest exit of the building. Please make your way to the REASSEMBLY AREA ACROSS THE DRIVEWAY TO THE EAST OF THE PRO SHOP

Emergency route maps showing nearest exits are posted throughout the building.

#### AODA

(Accessibility for Ontarians with Disabilities Act)
As per Ontario Regulation 420/07 of the Accessibility for
Ontarians with Disabilities Act 2005 Vespra Hills Golf Club has policies and
procedures in place governing the provision of goods and services to persons with
disabilities.

More information regarding Vespra Hills Golf Club AODA policies and procedures can be requested by email, written letter or verbally at the Vespra Hills office.

## **ALCOHOL POLICY**

A part of our business is selling food and beverages in a bar, restaurant, banquet hall and golf course setting. We are dedicated to our members' pleasure and satisfaction. However, when it comes to the sale and service of alcohol, by law, we will not permit drunkenness, nor will we serve patrons who are troublesome, dangerous or under the legal drinking age. To support this position, our house policy is as follows:

All alcohol must be purchased from Vespra Hills Golf Club. No outside alcohol will be permitted anywhere on the Vespra Hills Golf Club property.

#### PERMITTED LOCATIONS FOR ALCOHOL USE

Alcohol can be consumed only in licensed locations:

The Clubhouse & Patio

The Pro Shop Snack Bar

The Pro Shop Lawn and Balcony

The Golf Course

#### Alcohol cannot be used in the following locations:

Parking lot, driveway, in the locker rooms, storage areas, hallways, washrooms and all other areas that are not licensed for alcohol use

If any Member of guest does not follow our Alcohol policy, they may be asked to leave and disciplinary action may be taken.

#### **UNDERAGE CUSTOMERS**

You must be 19 years and older to be served alcohol.

ID will be checked.

The following forms of ID will be accepted

Ontario Driver's Licence Canadian Armed Forces I.D. card Canadian Passport or a Canadian Citizenship card Parental declaration of their child's age is not valid.

Parents or age of majority escorts are prohibited from purchasing, giving or sharing alcoholic drinks with underage guests.

#### **CUSTOMER ALCOHOL USE**

Staff will not serve anyone to the point of intoxication.

Staff will not serve anyone who appears intoxicated.

Alcohol is not permitted in the washrooms.

Drinking any beverage is not permitted on the dance floor.

In the last one hour of an event, only 1 standard drink per person will be permitted.

There may be no last call. A posted bar schedule will be made available at the start of each event.

The use of illegal drugs is prohibited by law.

#### FOOD & NON-ALCOHOLIC DRINKS

Staff will offer competitively priced non-alcohol and low alcohol beverages.

Staff will encourage patrons to eat food when drinking alcohol. We offer a wide-variety menu at all times.

#### MANAGING THE INTOXICATED

In the event that a customer becomes intoxicated or is acting dangerously, staff will carefully and politely deal with that person and if necessary seek outside assistance from police.

#### **TRANSPORTATION**

Anyone deemed unsafe to drive will not be permitted to drive away from the golf course. Our staff will gladly assist patrons to find a safe way home.

Please ask for assistance.

Our staff are Smart Serve trained in the legal and safe service of alcohol. They recognize signs of intoxication and know how to intervene to keep customers safe.

# WAIVER, VARIATION AND INTERPRETATION OF RULES AND REGULATIONS

Notwithstanding, anything set forth in any of the Rules and Regulations, the Management may, at its discretion, waive or vary any or all of the said Rules and Regulations in any particular case. Interpretation of these Rules and Regulations by the management or by any authorized Vespra Hills Golf Club official or employee to whom such authority is delegated by the management, is conclusive.